

Natalie Fitzgerald

Natalie is an award-winning strata manager with over 22 years' experience in the sector. She is the Licensee-in-Charge and a Director at Genesis Strata Management. Natalie is an advocate for mental wellbeing and radical compassion, bringing a leadership style that centres on honesty, communication and empathy. This commitment to kindness and respect extends to her team, her customers and her strata sector colleagues.

Natalie is a sought-after guest speaker and facilitator who has presented for City of Sydney, University of New South Wales, Griffith University, Deakin University as well as the Owners Corporation Network and Strata Communities Australasia. She has been a podcast guest on Your Strata Property and Courageous Conversations. Natalie is excited to bring her commitment to change, education and customer connection to the SCA (NSW) Board.

As a champion for equality Natalie is a proud member of the Women in Strata steering committee, where she spearheaded the mentoring program, contributes regular blogs and organises events to both empower and educate. Natalie will bring this same energy to SCA NSW and is committed to supporting all of the strata sector through change and improvement.

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All members of our Strata Manager Chapter are 'Professional Strata Managers'. SCA (NSW) strives to ensure that all strata manager members are able to deliver services to the public that are of the highest professional and ethical standard.