

Edwina Feilen

For the past 24 years I have worked in the insurance sector, mainly within Sedgwick's Building Consultancy division. As Manager, Business Solutions I have dedicated much time and energy to working in collaboration with our strata clients and the sector more broadly. I pride myself on providing guidance, support and understanding to address client's building related issues, working with them to deliver end to end solutions.

I have a unique perspective when it comes to Strata and the challenges and/or benefits of those that live in strata communities. As an owner myself, serving as the Secretary for the past 6 years, and an expert to the Strata sector I am able to empathise and understand the different viewpoints of Strata and apply practical knowledge to assisting those with their building problems.

Over the years I have brought value to the sector, by leveraging a multitude of channels to educate Strata Managers, Owners Corporations, industry, and Government about building defects and remediation activities.

Diversity, Equity and Inclusion (DEI) is extremely important to me and for the last five years I have, and continue to be, heavily involved with Sedgwick's DEI initiatives both in Australia and globally which has given me the experience and a solid understanding of working with committees and a wide range of stakeholders.

On a daily basis I adhere to and promote Sedgwick's philosophy of 'Caring Counts' and through this contribute to positive outcomes for the strata community both from a customer and commercial perspective.